

ITEM NO. 2

PART 1 SECTION C

**ENVIRONMENT AND HIGHWAYS PERFORMANCE INDICATORS
FOR QUARTER 1 OF 2014/15**

Purpose of Report

The purpose of this report is to advise Members of the 1st Quarter of 2014/15 performance Indicators.

Part 1 of the report will highlight performance levels for the relevant quarter and will demonstrate whether the indicator has improved over the same quarter of the previous year. A key has been produced below.

Performance Summary Key

↑ Performance has improved

↔ Performance has remained the same

↓ Performance has deteriorated by less than 5%

↓↓ Performance has deteriorated in excess of 5% and has flagged up a further action report

Part 2 will include commentary on performance information in general.

Part 1 Performance Summary

Waste Management						
Indicator No.	Indicator Name	Head of Service	Outturn 13/14	Q1 (2013/14)	Q1 (2014/15)	Year on Year Q1 performance comparison
WMT/004 b	The percentage of municipal waste collected by local authorities sent to landfill	Mike Roberts	14.04%	16.1%	10.70%	↑
WMT/009 b	The percentage of municipal waste collected by local authorities and prepared for reuse, recycled or of source segregated biowaste that is composted or treated biologically in another way.	Mike Roberts	54.04%	54.72%	58.57%	↑
WMT/010 (i)	The percentage of local authority collected municipal waste prepared for reuse	Mike Roberts	0.18%	0.12%	0.24%	↑
WMT/010 (ii)	The percentage of local authority collected municipal waste recycled.	Mike Roberts	38.09%	38.39%	35.07%	↓↓
WMT/010 (iii)	The percentage of local authority collected municipal waste collected as source segregated biowastes and composted or treated biologically in another way.	Mike Roberts	15.76%	16.21%	23.25%	↑
WMT/012	The percentage of local authority collected municipal waste used to recover heat and power	Mike Roberts	29.3%	26.0%	15.10%	↓↓

Transport & Highways Indicators						
Indicator No.	Indicator Name	Head of Service	Outturn 13/14	Q1 (2013/14)	Q1 (2014/15)	Year on Year Q1 performance comparison
CMT/001	The percentage of total length of Rights of Way which are easy to use by members of the public	Nicola Pearce	67.32%	Data collected 2 nd & 4 th Qtr	Data collected 2 nd & 4 th Qtr	N/A
THS/007	The percentage of adults aged 60+ who hold a concessionary travel pass	David Griffiths	88.9%	92.2%	89.7%	↓
THS/009	The average number of calendar days taken to repair street lamp failures during the year	Mike Roberts	1.83 days	1.64 days	1.83 days	↓↓
THS/011a	Percentage of Principal (A) roads that are in overall poor condition	Mike Roberts	6.8%	Reported annually	Reported annually	N/A
THS/011b	Percentage of Non-Principal /classified (B) roads that are in overall poor condition	Mike Roberts	5.2%	Reported annually	Reported annually	N/A
THS/011c	Percentage of Non-Principal / classified (C) roads that in overall poor condition	Mike Roberts	8.2%	Reported annually	Reported annually	N/A
THS/012	Percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	Mike Roberts	6.7%	Reported annually	Reported annually	N/A

Transport & Highways Indicators						
Indicator No	Indicator Name	Head of Service	Outturn 13/14	Q1 (2013/14)	Q1 (2014/15)	Year on Year Q1 performance comparison
STS/005 a	The Cleanliness Index	Mike Roberts	67.6	Reported annually	Reported annually	N/A
STS/005 b	The percentage of highways inspected of a high or acceptable standard of cleanliness	Mike Roberts	98.51%	Reported annually	Reported annually	N/A
STS/006	The percentage of reported fly tipping incidents cleared within 5 working days	Mike Roberts	81.10%	Reported annually	Reported annually	N/A
L4	Response times to correspondence – percentage of public mail answered in 8 working days	Mike Roberts	75%	77%	79%	↑

Part 2 Performance Commentary

Waste Management

WMT/009 (b) - Since the adoption of the Council's new Waste Strategy there has been an improvement overall in the combined recycling and composting rate which increased by 3.85% on the same quarter last year to 58.57% and is due largely to the contribution made by more householders participating in the kerbside recycling scheme.

This increase in performance has off-set the reduction in performance of WMT/010(iii), WMT/012 which was caused by the third party outlets changing the specification for the fuel produced at the MREC which resulted in less fuel being sent for incineration and as a consequence less bottom ash was recycled.

The increased performance for WMT/010 (ii) was due to the opening of the reuse shop in the Briton Ferry Recycling Centre.

Transport and Highways

CMT/001 - Rights of way that are easy to use by members of the public, are measured biannually, and will be monitored in the 2nd Quarter. During the end of 2014/15, 67.32% of rights of way were deemed easy to use for members of the public.

THS/009 - The average number of calendar days taken to repair street lamp failures during the year. During this quarter, it took 1.83 days on average to repair street light failures which is slightly higher than the 1.64 days of Q1 13/14 but continues to maintain the service below 2 days.

THS/007 The percentage of adults aged 60+ who hold a concessionary travel pass dropped from 92.2% in the first 1st quarter of 2013/14 to 89.7% in 1st quarter of 2014/2015, this will be attributed to an increase in the population and a smaller number of passes issued.

THS/011a,b,c & THS/012 Roads that are considered in overall poor condition are monitored annually and will be discussed during the quarter 4 report at the end of the financial year.

Street Scene

Indicators for the management of streets are monitored annually.

Mail Monitoring

L4 – Public Mail answered in 8 working days. 79% of public mail was answered in quarter 1 of 2014/15, which is an increase on quarter 1 of the previous year.

Recommendation

It is recommended that Members note the performance levels achieved.

List of Background Papers

File Ref. TA14/3

Wards Affected

All

Officer Contact

Diane Leonard
Environment Resources Officer
Tel: 01639 686786
Email: d.leonard@npt.gov.uk